protel On-Premise
protel Update News 2019

Version 20
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Introduction

protel hotel management systems are subject to continuous development and improvement. All newly developed features undergo extensive testing before they are integrated into the new program version. This document chronicles the development of the software and gives you an overview of the most important features and developments of protel MPE, SPE, and protel Smart. The document is updated with every new software release.

▶ For more information on updates, please contact your protel dealer or write to support@protel.net.

2019.20.191 Internet Release for 26 February 2019

The release version 2019.20.191 from 26 Feb. 2019 contains the following features which have been developed since the last release:

Reservation

New system settings for rate availability


protel Front Office → Reservation → Rate availability

Multiple selection

With a new system setting, rate availability strategies for multiple hotels and multiple rate groups, rate codes, rate code details, etc., can be displayed and set simultaneously.

Example: Simultaneously setting strategies for several hotels. The new multiple selection function makes this possible - see next figure.
Limit display to valid rate code details
A further new system setting displays only those rate code details in the rate availability that are actually valid for the selected period.

Please contact your protel support or your local protel partner for the necessary settings.

Rates

Improvement of the meal allowance functionality

protel SD → Rates → Meal Allowance Groups

With the help of the "Meal Allowances", the hotelier can offer the guest several alternatives other than meals to choose from and provide each with different maximum allowances.

Default Transaction Accounts (TAA) for Meal Allowance Groups

The following default transaction accounts (TAAs) can now be defined for the meal Allowance Groups in the protel system data under 'Rates > Meal Allowance Groups':

- TAA remnant in relation to the package value
- TAA excess in relation to the package value
- TAA (unused amount) in relation to the package value

A double-click on the Meal Allowance Group opens a pop-up in which you can assign the default TAAs.
These preset TAAs are automatically filled in the split table after a Meal Allowance Group has been selected from the Allowance settings.

**New functions**

Furthermore, there is the possibility to make mass changes in a Meal Allowances split table.

**Assign new Meal Allowance group:** In a Meal Allowance split table, an already existing item can be assigned to a new Meal Allowance Group (right click on the respective item and select the “Assign new Meal Allowance Group”). Doing this copies the item; the TAAs are also adjusted to the new Meal Allowance group.

**Meal Allowance - Modify all marked items:** In a Meal Allowance split table, the settings for an already existing item can be modified (right click on the respective item and select the “Meal Allowance-Modify all marked items” command). The user can then simultaneously change the following fields for several items:

- Transaction Account data
- Validity of split
- Valid from / to
- Allowance settings | Group

By clicking the **Change** button, the settings / modifications will be saved.
F11
Sales enquiry (F11) | Optimized performance
protel FO → F11 (Sales enquiry)
The performance in the Sales enquiry (F11) has been improved.

Interfaces
Reservation Assistant – Spa & Activity Software
The protel interface for the "Reservation Assistant – Spa & Activity Software" has been optimized. New system settings optimize data exchange, among other things.
Please contact your protel support or your local protel partner for the necessary settings.

European Travel Insurance Interface (ERV)
The protel ERV-Interface takes the following legal guidelines into consideration:
1. It is no longer possible to take out travel insurance with premiums exceeding € 200 per person.
2. Travel insurance may no longer be taken out if the duration of the trip exceeds three months.
Version 2019.20.191 (26 February 2019) or later, the user receives a message as soon as he wants to book insurance for stays that meet the above-mentioned criteria. According to these criteria, a conclusion is no longer possible.

Group reservations
Group master: Collect Charges from Group Members
Up till now, it was possible to execute the "Collect charges from group members" function by means of a group master’s More menu, even when the group master had not yet been checked in. This led to balance discrepancies. Starting with version 2019.20.191 (26 February 2019), the user receives a message that the check-in of the group master first take place. After the message the action is aborted.

User Administration
Enhanced user rights
User rights 325 - FO Rate Change and 326 - FO Rate code change now also valid in the rate-by-day grid (RBD).

With the new user right 436-FO, users can be revoked the right to be able to split group reservations and multiple reservations via the room assignment.

Reports
Resolved printing issue
If an alternative printer (driver) was assigned to a report, problems occurred if a certain paper tray was defined in the driver. This issue has been resolved with this version.
We hope you enjoy the new features. Please feel free to contact us with any comments or suggestions for further development of protel hotel management systems!

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