protel MPE, SPE and Smart

protel Update News

Version 2014.18.777

Release date: 11 December 2014
Always up to date with protel system updates

protel Update News

2014.18.777 (11 December 2014)

protel Update News 2014

protel hotel management systems are subject to continuous development and improvement. All newly developed features undergo extensive testing before they are integrated into the new program version. This document chronicles the development of the software and gives you an overview of the most important features and developments of protel MPE, SPE, and protel Smart in 2014. The document is updated every time when a new software release is available for protel MPE, SPE, and protel Smart.

For more information on updates, please contact your protel dealer or write to support@protel.net.

2014.18.777

Release of internet update from 11 December 2014

The release of version 2014.18.777 for 11 December 2014 includes all of the following features which have been developed since the last release.

Rate availability

Calculating availability for dynamic virtual rate codes

2014.18.777 (11 December 2014)

The availability of the basic rate group will now also be considered for dynamic virtual rate codes which draw their rate information from a rate group. Should the basic rate group be closed, all of the derivatives will also be closed (e.g., rates derived from this rate group).

This property can be switched off with the help of a special system setting Please don’t hesitate to contact your protel Support Team to assist you with the settings. Just contact us!

Please note!

For connected IDS interfaces: Install IDS connect update!

Your IDS connect interface will require an update to version 4.610 or higher to guarantee the correct implementation of this feature for connected IDS interfaces.

Our IDS Support Team can provide you with more information: ids-support@protel.net
The release of version **2014.18.755** for **04 December 2014** contains all of the following features which have been developed since the last release.

### IDS Connect

#### New IDS connect version available

**2014.18.755 (04 December 2014)**

When managing the availability of virtual rate codes at yield level and transmitting them via IDS connect to an internet distribution system, we strongly recommend an update of your IDS connect interface to version **4.609**, in connection with the current protel Internet Release.

> Our IDS Support Team can provide you with more information:

ids-support@protel.net

### Rate code details

#### Rates for season periods (system data)

**2014.18.746 (03 December 2014)**

1. Rates for multiple season periods can be saved by means of the rate code details. To do so, simply click on the [Create or save table for multiple season periods] button and set a check in front of the desired season periods.

2. When assigning a new season, expired season rates will only be displayed in the overview of all rates if the "display expired rates" check box has been activated.
Languages

Indonesian, Thai, Japanese, and Korean (Front Office)

protel is now available in the following languages:

- Indonesian
- Thai
- Japanese
- Korean

Search bar

Expanded search possibilities in the search bar (Front Office)

In the search bar, you can also search for mobile numbers, passport numbers, and email addresses:

protel FO > Search bar

Navigator

Templates when generating messages in the Navigator (Front Office)

Access to a department’s text templates can now be done in the Navigator when creating messages. By default, the selected text overwrites the contents of the text field. A special system setting enables texts to simply be attached. In this case, please contact our Support Team!
Room type plan – Allocation occupancy (Front Office)

2014.18.693 (14 November 2014) Click on an arbitrary date column in the allocations row located in the room type plan and you will receive an overview for this date containing the current booking status of the entered allocations.

For MPE installations, the occupancy overview can now be automatically accessed for the selected property (standard setting up till now - all properties).

Your protel Support Team will gladly make the respective settings for you. Just contact us!

RBD – Mode for rate availability analysis adjustable (Front Office)

2014.18.685 (14 November 2014) The mode for the rate search can be preset in the rate-by-day grid. Depending on the set mode, the evaluation results change for the LOS (Length of Stay) strategies of the rate availability and the limitations on the rate code details.

0= Evaluation of the rate availability assuming the entire time of stay

1= Evaluation of the rate availability assuming a check-in from today until the end of the booked time of stay

2= Evaluation of the rate availability assuming a daily arrival and departure (Daily BAR)

Your protel Support Team will gladly make the respective settings for you. Just contact us!

Room allotment – New: Displaying Rate Code (Front Office)

2014.18.679 (13 November 2014) The rate code will now also appear in a separate column in the room allocation dialog box.

Sales enquiry (F11) – New User right Access to BAR functions (Front Office)

2014.18.676 (13 November 2014) There is now an exclusive user right for accessing the BAR functions in sales enquiry (F11).

* If user-right 430 "Deactivate FO sales enquiry BAR" is revoked for the user, BAR functions will be hidden.
Housekeeping list

Status for out-of-order rooms (front Office)

2014.18.670 (07 November 2014)

Rooms with the OOO (out of order) status will now appear in the housekeeping list as "Blocked"!

2014.18.660

Release of internet update from 05 November 2014

The release of version 2014.18.660 from 05 November 2014 includes all of the following features which have been developed since the last release.

Rate configuration

Rates for up to 20 adults (system data)

2014.18.660 (04 November 2014)

protel now supports room rates for up to 20 adults. Please note that the use of rates for more than 6 adults must be activated in protel. Even for the IDS connect add-on module, protel Daily Rates and the protel Web Services, special versions will need to be installed to be able to implement this feature.

▼ Your protel support team will gladly make the respective settings for you. Feel free to contact us!

Banquet

Default amount for banquet postings (Front Office / Banquet)

2014.18.486 (16 October 2014)

In order to book the banquet postings, you can have a default number created if you like.

▼ Your protel support team will gladly make the respective settings for you. Feel free to contact us!

Lost & Found

Search for item number (Front Office / Banquet)

2014.18.460 (07 October 2014)

In Lost & Found, you can now search for a specified item number. The item number will be automatically generated by the system when entering a new item.
UDF  

Validating user entries in the user defined fields (system data)

2014.18.460 (07 October 2014)  

For user defined fields, you can now save regular expressions which check the format during entry. This allows faulty entries made by the user to be intercepted.

Regular expressions are saved for each user defined field in the protel system data.

If you would like to learn more about this feature, our Support Team will be glad to help you!

Navigator  

Check arrival and departure date of linked profiles (Front Office)

2014.18.447 (24 September 2014)  

The navigator offers the possibility of viewing the arrival and departure date of linked profiles. An additional setting, one can check to see if the arrival and departure dates of the linked profile are located within the time-period of the reservation.

Your protel support team will gladly make the respective settings for you. Feel free to contact us!

Navigator  

RBD: Request of rate availability when changing the rate (Front Office)

2014.18.438 (24 September 2014)  

Should the rate be changed in the RBD, protel inquires about the rate availability in a new "Daily" mod - as if the guest were arriving and departing on a daily basis.
2014.18.409  Release of internet update from 08 September 2014

The release version 2014.18.409 of 08 September 2014 includes all of the features which have been developed since the last release.

Navigator  

- **Activate sharer-button for the day of departure** (Front Office)

New system setting: Normally, the sharer-button is not available in Navigator on the day of departure. With the aid of a new system setting, the button can also be used on the day of departure:

![Image of Navigator window with 'Create share' option highlighted]

- Your protel support team will gladly make the respective settings for you. Feel free to contact us!
2014.18.401 Release of internet update from 04 September 2014

The release version 2014.18.401 from 04 September 2014 includes all of the features which have been developed since the last release.

Reservations

- **Color-highlighting reservations with waiting list status** (Front Office)

  Reservations which have waiting list status can be displayed in green:

  ![Reservation list](image)

  **Please contact your protel support to make the necessary settings for you. Feel free to contact us!**

Guest profile

- **Display cancellation reason in the future tab** (Front Office)

  If desired, the cancellation reason will be displayed for cancelled reservations which are in the future:

  ![Guest profile](image)

  **Please contact your protel support to make the necessary settings for you. Feel free to contact us!**
Banquet

Pop-up when modifying the optional date / reservation status (Front Office)

2014.18.391 (03 Sept. 2014)

New system settings: If the optional date or the reservation status is changed for an event with linked reservations, the following notice will appear:

Banquet:
Note for linked reservations if the optional date or reservation status will be modified.

Feel free to contact the protel Support Team for the necessary settings!

Navigator

Notice for existing routing codes (Front Office)

2014.18.387 (02 Sept. 2014)

If a rate code contains an existing routing code, it will be automatically shown in the Navigator. (Existing routing code).

Example: The displayed rate code contains a routing code:

protel SD > Rates > Rate codes > Rate code with existing routing code
Your attention will automatically be drawn to the routing code in the Navigator’s tree-view:

### Navigator:
Existing routing codes

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**Banquet**

**Improved date selection in the Banquet Plan (Front Office)**

2014.18.385 (02 Sept. 2014)

The date will appear in the left part of the banquet plan. By **right-clicking** on one of the arrows, a calendar pop-up will open. The appropriate date, as well as individual months or years can be directly accessed with the mouse:

Banquet > Banquet Plan > Right click on the arrow buttons > Calendar pop-up
protel for hostels

- **Booking “normal” rooms in the hostel mode** *(Front Office)*

  2014.18.368 (26 August 2014)

  By using a special setting, it is also possible to make regular hotel rooms bookable via IDS even in hostel mode.

  Your protel Support Team will gladly consult you and make the respective settings for you, just contact them!

Banquet

- **Display the rooms which can be overbooked by default** *(Front Office)*

  2014.18.358 (21 August 2014)

  A special setting enables the checkmark for rooms which can be overbooked set by default:

  ![Banquet Plan: 1 Daily overview Wednesday](image)

  Feel free to contact the protel Support Team for the necessary settings!

Housekeeping list

- **Default-Length for OOS-Status** *(Front Office)*

  2014.18.356 (21 August 2014)

  With the help of a new system setting, you can determine for how many days a room which receives the OOS status, is to be blocked in a standard case.

  Feel free to contact the protel Support Team for the necessary settings!

Print Invoice

- **Export CRS number** *(Front Office)*

  2014.18.335 (18 August 2014)

  With the help of a new replacement code, you will be able to issue a reservation’s CRS number to the invoice.

  Use the following replacement code in the invoice form: $y088
Rate code details

Standard value for the availability of new rate code details (System Data)

2014.18.299 (31 July 2014)

With the help of a new system setting your rate code details will first be generated as being “not available”, so that availabilities are not transferred to a connected IDS during the creation process.

Feel free to contact the protel Support Team for the necessary settings!

Invoice dialog

Time of booking and date of invoice (Front Office)

2014.18.299 (31 July 2014)

There is a new column in the invoice dialog box which shows the date of invoice. The time of the booking will also be shown in the “Date” column.

<table>
<thead>
<tr>
<th>Date</th>
<th>Inv.date</th>
<th>Q..</th>
<th>Text</th>
</tr>
</thead>
<tbody>
<tr>
<td>20/04/13</td>
<td>14:06</td>
<td>1</td>
<td>Bar</td>
</tr>
<tr>
<td>20/04/13</td>
<td>11:27</td>
<td>1</td>
<td>Euro</td>
</tr>
</tbody>
</table>

If you do not require this information, you can use a special system setting to hide it.

Feel free to contact the protel Support Team for the necessary settings!
Banquet

New banquet status: Request (Front Office / System Data)

2014.18.279 (11 July 2014)

In the banquet system data (protel SD > Banquet > Banquet status) “Enquiry” can be activated with the help of a new system setting.

Protel SD > Banquet > New banquet “enquiry”

Please contact your protel support for the necessary settings. Feel free to contact us!

This status can be booked in the Front Office by means of the banquet enquiry (Shift + F8), not by means of the event plan!
Reservations with request status can be accessed by means of the Banquet Report where they can be made into binding reservations by means of the “Reactivate” function.

![Banquet Report](image)

### 2014.18.269

**Release of internet update from 09 July 2014**

The release version **2014.18.269** from **09 July 2014** includes all of the features developed since the last release.

### Banquet

**Overwriting articles booked with event types** *(Front Office)*

In the system data, you can store an event type with certain articles or sales accounts which are to be booked together with this event type. The articles for the booked event can then be modified later (e.g., the booked amount).

A new system setting ensures that the changed value is maintained, even if the event’s benchmark values (e.g., number of participants) change.

Example: Via the event type, 10 main courses will be automatically booked since the event was reserved for 10 participants.

Afterwards, the number of main courses changes to 9.

Should the number of participants change again, the ordered number of the 9 main courses will still remain.

▼ Don’t hesitate to contact your protel support for the necessary settings!
Reservation  
Keep allocated market and source codes (Front Office) 
2014.18.265 (08 July 2014)  
New system settings: Once the market and source codes have been allocated to a reservation, they are to remain untouched even if the rate code is changed afterwards.

Example: A reservation has been allocated to a certain market and source code. Subsequently, the rate code is changed. It should be noted, however, that the new rate code does not contain any market and source codes. Instead of deleting the allocation in the reservation summary, the codes previously stored will remain untouched.

▼ Don’t hesitate to contact your protel support for the necessary settings!

Banquet  
Highlighting cancelled events in red (Front Office) 
2014.18.264 (08 July 2014)  
New system settings: If desired, cancelled events in the banquet list can be highlighted in red.

▼ Don’t hesitate to contact your protel support for the necessary settings!

Navigator  
Displaying additional information for linked profiles (Front Office) 
2014.18.263 (08 July 2014)  
New system settings: In the navigator’s tree view, all of the linked profiles will be displayed. Additional information such as arrival and departure dates can also be displayed, if requested.

▼ Don’t hesitate to contact your protel support for the necessary settings!

Navigator  
Multiple allocation of linked profiles (Front Office) 
2014.18.262 (07 July 2014)  
New system settings: Does a guest linked in the navigator have numerous arrivals at varying times, multiple links will be allocated to the guest’s profile in the navigator.

▼ Don’t hesitate to contact your protel support for the necessary settings!
Traces report

2014.18.251 (04 July 2014)

Report > Traces: As soon as you enter the start-date (From) into the traces report, the entry for the end date (To) will automatically be adopted:

```
| From: 01/01/14 | To: 01/01/14 |
```

Simplified date-entry (Front Office)

Report > Traces: As soon as you enter the start-date (From) into the traces report, the entry for the end date (To) will automatically be adopted:

2014.18.241

Release of internet update from 01 July 2014

The release version 2014.18.241 from 01 July 2014 includes all of the features developed since the last release.

protel IDS connect

2014.18.241 (01 July 2014)

Reservation > Distribution Channel Settings

- This menu point is only visible when using the interface software protel IDS connect and having the required user rights for access!

When compiling new matchings, you can select the MPE hotel and the instances which are to be valid for the new matching from an additional dialog box.

Simply select the new “Hotel selection at new item” option from the drop down menu:
After clicking [New], you will receive a selection dialog box - see the following figure.

User Administration

Copy user accounts (System Data)

With this new protel version, it is possible to copy a created user profile with all of the rights and its groups and hotel memberships.

Simply mark the user account in the user administration and then click the [Copy] button:
Replacement codes
2014.18.200 (16 June 2014)

▶ Export email address in reminders (Front Office)

There is a new replacement code, with which you can export the email address from the guest profile to your reminders.

The replacement code required is: $EMail

▼ Your protel Support Team will gladly provide you with more information about the new code and how you link it into the new confirmation of reservation form. Don’t hesitate to contact us!

User defined fields
2014.18.199 (16 June 2014)

▶ Display of user defined fields in Navigator (System Data)

A user defined field will now be able to be set up so that only certain users will be able to view and edit it.

To do so, access the user defined field in the system data.

The following key words can be entered into the Parameter entry fields:

UserRightsRequiredView=xy
UserRightsRequiredEdit=xy

‘xy’ is to be replaced by the ID of the respective user right.

User Administration
2014.18.197 (16 June 2014)

▶ New right: Only check in guests into clean/checked rooms (System Data)

Should only clean and checked rooms be able to be checked into? With a new user right, the check-in can be made to depend on exactly this room status:

User right 428 “FO Reservation CI only clean/checked”.

If you revoke this right from a user, he/she will only be able to check in clean/checked rooms.
Reservations

Reservations with the booking status 'Waiting list' (Front Office / System Data)

2014.18.195 (16 June 2014)

With a special system setting, reservations which have waiting list status will be displayed in green in the reservations and arrival lists.

▼ Please contact your protel support for the necessary settings. Don’t hesitate to contact us!

2014.18.155

Release of internet update from 28 May 2014

The release version 2014.18.155 from 28 May 2014 includes all of the features developed since the last release.

Reservations

Virtual room types combine rooms (Front Office, System Data)

2014.18.107 (09 May 2014)

With the “Virtual Room Types” add-on, we are fulfilling a long-cherished wish of many of our clients. Virtual room types combine rooms from various room types into one virtual room which can be booked as a combination.

Here are some of the many practical examples for its use: Room suitable for the disabled plus companion room, star/VIP plus assistant, family rooms (interesting especially for the area of holiday and family tourism) or suites, which consist of a combination of numerous rooms.

You will find additional information in the protel online help.

▼ Your protel Support team will gladly make the respective settings for you. Don’t hesitate to contact us!
Release of internet update from 20 May 2014

This release contains the following updates that have been made since the last release.

Replacement Codes

2014.18.125 (19.05.2014)

Exporting the region from the guest profile (Front Office)

There is a new replacement code which enables you to export the region selected in the guest profile to your client texts.

Profiles > Address > Region

The following replacement code is required for this function: $y124

Your protel Support Team will be glad to offer you more information about this replacement code and how to link it to your confirmation forms. Feel free to contact us!
2014.18.122  Release of internet update from 16 May 2014

The release version 2014.18.122 from 16 May 2014 includes all of the features developed since the last release.

Menu “Options”  ▼ Changes in the "Enter moves" dialog box (Front Office)

2014.18.104 (08 May 2014)

1) In the dialog box for entering moves, the arrival and departure dates for the respective reservation(s) will be shown for you as additional information.

2) By right-clicking on a reservation, you can open the Navigator, for example to access the reservation history because you would like to know who had ordered the move.

3) Upon request, a popup window can be activated requiring the user to enter a reason for the move. Various reasons for a move can be entered into the system data:

   protel SD > Reservation > Reservation codes > Reservation move codes.

▼ Your protel Support team will gladly make the respective settings for you. Just call us!

Sales enquiry  ▼ Display closed BAR rates in red (Front Office / System Data)

2014.18.097 (30 April 2014)

When accessing the F11 dialog box in BAR mode, and the user is able to override the rate availability, closed BAR rates will be displayed in red.

Example: The bar rate is closed in the rate availability:

- Action: X.Closed

The user will still see the rate in F11 nonetheless:
The **Override rate availability** option has to have been activated in the user administration:

Reservations

2014.18.081 (23 April 2014)

Notice when cancelling reservations with Traces *(Front Office)*

Have traces been assigned to a reservation, a notice will appear informing you that the reservation has been altered. This notice window will also appear when deleting reservations.
Menu “Options”

Partial search for managing a “Wake Up Call” (Front Office)

A partial search can now also be done for the wake up call management based on name and in the area Source/Travel Agency/Company/Group.

Navigator

Extended functions for credit card tokens (Front Office)

If the hotel has an Electronic Funds Transfer (EFT) interface, and the respective system settings have been made, the credit card token generated during an authorization can be displayed in the navigator’s tree view.

By request, when clicking the mouse button on a token, a menu with the following functions appears:

- **Copy**: copies the selected token to the clipboard
- **Reservations**: Opens the Reservation list

The direct access to both of the functions via a mutual menu simplifies copying the token to another reservation.

Your protel Support team will gladly make these settings for you. We’ll be happy to help!
Arrival Report | Status light “cleaning in progress”

The status of rooms which have the “cleaning in progress” status, will now also be displayed in the active arrivals list.

Release of internet update from 15 April 2014

Protel Version 2014.18.067 released 15 April 2014 includes all of the features developed since the last release.

New replacement code for invoice forms: $Total

The new replacement code $Total enables you to display the amount still open from the sum of charges and debit payments ($Sum-$SumDebit).

Partial search in reports

A partial search for first names is now possible for the arrivals report, in-house list, departures, and reservations report.
Room type plan

2014.18.058 (11 April 2014)

There is a new setting which now enables you to also display the group master in the reservation list which has been sorted based on status. This list can be accessed by means of the room type plan.

In the room type plan, select a day from the row of a status. By doing so, you open the occupancy based on reservation status.

Room type plan

Right-click on a reservation amount...

Occupancy based on reservation status

...and you will come to the respective filtered reservation list.

Reservation list

In this list, you can now also display the group master.

Your protel Support Team will gladly make these settings for you. Just get in touch – we’ll be happy to help!

protel Banquet

2014.18.053 (10 April 2014)

In the banquet room’s “History” tab, you will notice that both the booked participants as well as the definite participants are now listed.
2014.18.014 Release of internet update from 17 March 2014

Protel Version 2014.18.014 released 17 March 2014 includes all of the features developed since the last release.

protel SD (MPE) MPE hotel selection - Limiting hotel visibility
(protel MPE – System Data)

2014.18.014 (17 March 2014)

Affected system data:
- Rates > Rate codes
- Rates > Rate Code Details
- Rates > Global Rate change

In the mentioned dialogs, the user only has access to the hotels which have been allocated to him in the system data as “visible hotels”.

protel SD > Manager > User Administration:
In the illustration, the hotels “City DO” and “Victoria NO” have been allocated as “visible hotels”.

![Illustration](image-url)
MPE System data > Rate codes

Only the hotels which have been allocated as visible hotels will be displayed in the hotel selection dropdown boxes.

Although the user will be able to see all of the hotels at the rate code level, he will only be able to move his visible hotels by means of drag & drop.

Only hotels which have been designated as "visible" can be moved.
MPE System Data > Rate Code Details

Only the hotels which have been allocated as visible hotels are available in the hotel selection dropdown boxes.

Only the visible hotels are available for selection.

Only the visible hotels can be assigned to the rate code detail.

For the option “Available in a selection of hotels” only the hotels marked as “visible” can be moved.
Deleting rate code details

A rate code or rate code detail can only be deleted by the logged in user, if all of the hotels using the detail are visible to the user. If, for example, a rate code detail is available for all hotels, then all of the hotels will have to be allotted as being visible for the logged in user so that this rate code detail can be deleted.

MPE System data > Global Rate Change

Only the rate codes which correspond to their visible hotels will be displayed for the logged-in users.

Release version 2014.18.011 released 13 March 2014 includes all of the features developed since the last release.

Banquet  Optional date as mandatory field (Front Office)

2014.17.975  (06 March 2014)

Would you always like to allocate an optional date for a banquet event? With the assistance of a new setting, the entry of the optional date for optional events is mandatory.

Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!

Banquet  Keep number of participants while copying the event course (Front Office)

2014.17.970  (05 March 2014)

When copying event courses, the number of participants in the target event are usually adopted. With the assistance of a new setting, the number of participants of the original event are maintained.

Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!

Guest profile  Encrypt images at file level (Front Office)

2014.17.956  (25 February 2013)

Improved privacy protection: Images will be able to be encrypted and saved, if desired. The file name will receive the following extension: “.enc”. Already existing images can now be encrypted afterwards.

Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!
End of day process

Send end of day and monthly reports as PDF attachments by means of email (Front Office)

With this feature you will have all your statistics in your inbox each morning in the form of a PDF. Define a set of arbitrary reports and protel will send all of the information at the end of the day or month by means of the set email-distributor. An email with the report attached will be sent with each report.

To be able to use this feature, some special system settings are required (Reporting to Mail). Ask your protel partner or contact the protel Support Team, to learn more!
2014.17.881  
Release of internet update from 06 February 2014

Release version 2014.17.881 from 06 February 2014 contains the features developed since the last release.

Banquet  
Banquet Details – Display event notes in the organizer’s language  
(Front Office)

2014.17.864 (31.01.2014)  
Notes about the event can be automatically displayed in the organizer’s language.

✧ Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!

Reservation  
protel for hostels – Bed Distribution via F11  
(Front Office)

2014.17.864 (31.01.2014)  
Inquire about beds using the (F11) Sales enquiry function!

Hostels will receive a compact overview about available rooms and also receive information about bed occupancy. Each bed can be individually reserved - when desired, the entire room can be booked.

Truly clever: Rooms can also be enquired about based on gender.

And due to protel’s WBE 4.0, each bed can be conveniently booked online via the hotel website!

✧ Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!

Banquet  
Show group members when cancelling a banquet event  
(Front Office)

2013.17.859 (29.01.2014)  
Keep an eye on your cancelled events: When cancelling a banquet event with linked group reservations, the group master and group members will be displayed. Until now, only the group masters were displayed for cancellations.
Replacement codes  ▼ Show the total number of persons per row and room type (System Data)
2014.17.820 (20.01.2014)  Design clear and compact booking confirmations for your group reservations, for example by printing the total number of persons per row and room type. Simply insert our new replacement code in your documents – voilà!
▼ Your protel Support Team will gladly provide you with more information about the new code and how you link it into your confirmation form. Just get in touch – we’re happy to help!


Accounts receivable  ▼ New user right for posting charges (System Data)
2014.17.790 (09.01.2014)  The new user right 885 “FO A/R-Withdraw” controls access to posting payments on accounts receivable. If the user right is not assigned, the employee does not have access to this function.

Profile codes  ▼ New user right for setting up marketing codes (System Data)
2014.17.790 (09.01.2014)  Setting up marketing codes in the System Data can be controlled via the new user right 886 „SD Marketing codes“.

Texts  ▼ Adobe PDF support for HighEdit documents (Front Office)
2013.17.739 (17.12.2013)  You can now convert HighEdit documents to PDF using the Adobe PDF writer. For this to work, Adobe Acrobat Writer must be available in version 10 or higher. Some special settings must be set in order to enable this function.
▼ Your protel Support Team will gladly make these settings for you. Just get in touch – we’re happy to help!
**Cash register**


**Cheque/Currency exchange: Generate exchange receipt preview (Front Office)**

Should an exchange receipt be printed, a preview of the exchange receipt can be generated. Access is controlled by user right no. 884 “FO Currency exchange – Preview receipt”.

⚠️ Ask your protel Support Team to set up your protel system accordingly!

We’re happy to help.

**User Administration**

2013.17.680 (07.12.2013)

**Revoke privileges from users globally (Front Office)**

If required, certain user permissions can be removed on a global basis, i.e., the corresponding function will not be available to any user.

⚠️ Ask your protel Support Team to set up your protel system accordingly!

We’re happy to help.

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**Contact**

Enjoy the new features and please feel free to contact us with any comments or suggestion for further development of protel hotel management systems!

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