protel MPE, SPE and Smart

Update News

Versions 18 and 19

Release date: 30 December 2015
protel Update News 2015

Always "up to date" with proteł Update News

protel hotel management systems are continuously being developed and improved. All newly developed features undergo extensive testing before they are integrated into the new program version. This document chronicles the development of the software and gives you an overview of the most important features and developments of proteł MPE, SPE, and proteł Smart. The document is updated with every new software release.

For more information on updates, please contact your proteł dealer or write to support@protele.net.

2015.19.409

Internet-Release for 30 December 2015

The release of version 2015.19.409 from 30 December 2015 includes all of the following features which have been developed since the last release.

Room plan

Room information: Hiding manually added text in the features description

By default, text which has been manually added to the features description of a room (see red marking) will be displayed in the room information window (see following page).
protel FO > Room plan >

Room information window

Click a room in the room plan to display any system data information that is available for the room.

Fig.: Features

Also manually added text is displayed (red marking).

Upon request, only room features which have been added via the selection button will be displayed (without manually added text):

▼ Your protel Support Team will gladly do the respective settings for you. Don’t hesitate to contact us!
Legal requirements 2016  ▼ Italy | Summarized Invoice (01.01.2016)
Due to an amendment to the Italian VAT law, for each summarized invoice the details of the original invoice must be printed.

The feature will be activated by inserting the following replacement code in the relevant hed/doc templates:

```
"[Unterposten{"
```

▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

▼ Slovenia | Invoices with QR Codes (01.01.2016)
New replacement code $y132 for QR codes in invoices in Slovenia.
Starting 01 January 2016, Slovenian law will require invoices in Slovenia to contain a QR code consisting of ZOI (invoice number issued by the Slovenian tax authorities) as well as date and time.

▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

▼ Hide IFC information in more menu
2015.19.348 (17.11.2015)  
New system setting: If requested, the following points will be hidden under more | Interface Information: Coding suite, present, absent, serial number.

▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

▼ Room plan | Display number of nights in tool tip
2015.19.347 (17.11.2015)  
New system setting: If requested, the number of nights will be displayed in the room plan’s tooltip.

▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!
2015.19.340

Internet-Release for 12 November 2015

The release of version 2015.19.340 from 12 November 2015 includes all of the following features which have been developed since the last release.

Reservation texts ▼ New replacement codes for showing the date
2015.19.315 (27 October 2015) The arrival and departure dates can now be displayed in the booking confirmation as follows: DD.MM.YYYY (12.11.2015).
  ▼ $Y130 shows the arrival date,
  ▼ $Y131 shows the departure date,
▼ Your protel Support Team will gladly provide you with more information about the new code and how you link it into your new booking confirmations. Don’t hesitate to contact us!

Reservations ▼ After move, automatically switch the room status to “dirty”
2015.19.314 (27 October 2015) Upon request, the room status can automatically be switched to dirty when the guest moves to another room.
▼ Your protel Support Team will gladly do the respective settings for you. Don’t hesitate to contact us!

Guest profile ▼ Sales module | Edit the sales employee in the sales data
2015.19.304 (15 October 2015) When using the sales module, a sales employee can be allotted to the guest profile in the "sales data" tab. The access to the sales employee field can now be protected with an exclusive user right.
New user right 901 "FO Sales Data Guest Profile - Edit sales personnel"
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2015.19.303

Internet-Release for 09 October 2015

protel Version 2015.19.303 released 09 October 2015 includes all of the features developed since the last release.

RBD Dialog

Optimized workflow when setting RBD entries

2015.19.290 (01.10.2015)

The RBD now always opens in protected read mode. Should a parameter be reset or changed, you will need to activate the checkbox in front of the desired parameter. In addition, entering a special rate is secured with a second check box.
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MPE Hotel Selection ▼ Mark MPE hotels without a possible login with an exclamation point
2015.19.290 (01.10.2015) New system setting: Hotels where the user cannot login, will be marked with an exclamation point (!) in the "MPE hotel visibility" dialog box.
▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

Invoice printing ▼ Print transaction account in the guest’s language
2015.19.283 (28.09.2015) The code $LText exports the description text for a transaction account (TAA) in the guest's language, as long as the respective entry has been entered into the translation table. For versions 2015.19.283 or later, even the saved translation for the booking text will be exported (as long as it has been saved in the database).

protel MPE ▼ Delete packages when moving from one hotel to another
2015.19.282 (23.09.2015) With a special system setting, allotted bookable packages from the reservation will be deleted, if they are to be moved from one MPE hotel to another. In addition, a pop up window occurs informing the user that a new manual allocation will eventually need to be executed.
▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

Navigator / RBD ▼ Reservations with RBD entries only to be edited in the RBD dialog box
2015.19.274 (23.09.2015) Enhanced system setting: With the help of a special setting, reservations with RBD rate adjustments can mainly be edited in the RBD dialog box (number of guests, rate code, market code, etc. will then only be editable in the RBD dialog box). For version 19.274 or later, the following fields are grayed out for reservations via F11 in BAR mode: Rate code, Market code, Source code, Packages
▼ Please contact your protel Support for the necessary settings.
Reservation dialog

Guest data section: „Source“ profile mandatory

2015.19.266 (18.09.2015)

New system setting: If requested, the allocation of a source profile for a reservation is mandatory.

Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

Reservation dialog

Reservation details section | Default value for „Hear“ & „Come“ Reason

2015.19.263 (18.09.2015)

New system setting: If requested, a default Hear & Come reason can be saved.

Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

TAC / SPA

New user right: Prohibit users from cancelling SPA services

2015.19.261 (18.09.2015)

With the user right "433 - FO SPA Void to be posted item", single user groups can be prohibited from cancelling SPA services.
protel IDS connect

▶ Book additional items despite fixed prices

2015.19.258 (18.09.2015)

A new option enables a more flexible handling of fixed prices when booking by means of an IDS interface. It allows individual items (Splits) to be booked additionally (additive) for a price which has actually been defined as fixed.

Learn more...

▼ Please note that an update of the IDS interface will have to be executed in order to be able to use the new features. Additional information can be obtained from our IDS Support Team: ids-support@protel.net

Room plan

▶ Display room features using Tool Tip

2015.19.230 (18.08.2015)

New INI setting: If requested, it is possible to display room features in the ToolTip of the room.

▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

Reports

▶ Display rate codes from the RBD in all of the reservation reports

2015.19.223 (14.08.2015)

A new setting enables the display of the RBD rate codes in all of the reservation reports.

▼ Please contact your protel Support for the necessary settings.
### Internet-Release for 30 July 2015

**2015.19.200**

Protel Version 2015.19.200 released 30 July 2015 includes all of the features developed since the last release.

**Reservations with RBD**

*Reservations with RBD entries only to be edited in the RBD dialog box.*


With the help of a new setting, reservations with RBD rate adjustments can mainly be edited in the RBD dialog box (number of guests, rate code, market code, etc. will then only be editable in the RBD dialog box).

Please contact your protel support for the necessary settings.

**OTA interfaces**

*Transmitting moves, age groups, and accounts*

2015.19.185 (17 July 2015)

Moves which had been done in protel can now be transmitted by means of the OTA Interface (e.g., Reguest, Travelclick, etc.).

Furthermore, various age groups and accounts can also be exported by means of the OTA interface.

Please contact your protel support to make the necessary settings for you. Just contact us!

**Banquet**

*Open F11 dialog box directly from a banquet event*

2015.19.159 (06 July 2015)

The F11 dialog box can now be directly accessed from an opened Banquet event (Participants tab). Both market and source codes will be automatically adopted to the F11 dialog box.

**Sharer reservations**

*Adopt sharer without company profile*


protel automatically adopts the company profile from the main reservation when newly generating a sharer. The automatic adoption of the company profile can be suppressed upon request.

Please contact your protel support to make the necessary settings for you.
Group reservations

New additional column for rate codes in the group members list

2015.19.152 (06 July 2015)

For group reservations, there is now an additional column for displaying the rate code in the group members list.

Banquet

Trace pop up for banquet invoices

2015.19.142 (29 June 2015)

Upon request, traces with the "check out" event will be displayed in a pop up window during check out.

Please contact your protel support for the necessary settings

Reservations

Sharer reservations | Adopt rate information


When generating a sharer, the rate information will be automatically taken from the original reservation and transferred to the sharer (rate and/or rate adjustments from the RBD).

Banquet

"Global Changes" dialog box extended("Banquet" add-on)

2015.19.121 (18 June 2015)

In the "global changes" dialog box, the "Room setup" and "Room fixed" properties can now be selected.
Replacement codes  ▼ Number of transaction account (TAA) sum key is configurable

2015.19.114 (11 June 2015)  In protel, you can add numerous sales accounts and display it as a sum at the end of an invoice. This is done, e.g., by means of the following replacement codes: 
$TAA1Total{transaction account number a + transaction account number b + ...}$  
$TAA2Total{transaction account number c + transaction account number d + ...}$  
etc.
By default, the number of transaction accounts is limited to 20. Upon request, the number of the addable transaction accounts can now be configured.
▼ Your protel support team will gladly make the respective settings for you. Just contact us!

Reservations  ▼ Check optional date against arrival date

2015.19.102 (29 May 2015)  A message will appear when entering an optional date into a Front Office or Banquet reservation which is ahead of the arrival date.

Replacement codes  ▼ Reservation texts | Export permanently allotted split tables

2015.19.097 (26 May 2014)  The following new replacement codes enable you to display fixed allotted split tables from the rate code detail (e.g., "breakfast buffet"): $packf1, $packf2, ..., to $packf10

Navigator  ▼ Show additional information in the Navigator’s tree-view.

2015.19.082 (22 May 2015)  If required you can add the following additional functions as a separate branch to the tree structure in the Navigator:
▼ Show linked profiles as an opened branch by default
▼ Display discount codes from the reservation’s additional information
▼ Display deposit codes from the guest profile.
▼ Your protel Support will be more than happy to make the necessary settings for you. Just contact us!
AVS Registration IFC

Register group members one-by-one (only in German speaking countries)


Upon request, each group can be registered individually (compliant with the registration of individual reservations). The benefit is that the actual data for each group member will be transmitted to the AVS registration interface. When using this setting, a registration by means of the group master is no longer possible and no longer necessary.

Contact the protel Support team when using the registration form interface and would like to use these settings.

Reservations

Virtual Room Types: New settings for correcting the statistics

2015.19.064 (05 May 2015)

Upon request, reserving virtual room types can be generated as follows: When reserving a room, the number of persons and rate will be saved; for all other rooms belonging to this room type, the reservation copies will be saved with zero persons and a zero rate. In doing so, a distortion of the revenues, or the like, can be avoided.

Protel Version **2015.19.061** released **05 May 2015** includes all of the features developed since the last release.

Online Help ▼ protel video tutorials integrated into online help

2015.19.061 (05 May 2015) Good news for all of you who have been eagerly awaiting our website containing the links to the protel video tutorials: Both tutorials are now integrated into the online help and are always accessible by means of this link: [Video-Tutorials](http://example.com)

Reservations ▼ Add group members afterwards: Adopt notice 1 + 2

2015.19.056 (04 May 2014) When a reservation is added to a group reservation afterwards, the contents of the group master's notice fields can be automatically adopted, if desired.

▼ Please contact your protel support for the necessary settings. Just contact us!
Attached profiles

- Edit additional information for linked profiles

2015.19.053 (27 April 2015)

A new setting has the effect that additional information of linked profiles will no longer be able to be edited after the departure date of the linked profile.

Please contact your protel support for the necessary settings. Just contact us!

2015.19.030

Internet-Release for 13 April 2015

The release of version **2015.19.030** for **20 January 2015** contains all of the following features which have been developed since the last release.

Sales enquiry

- Display of weekdays in F11

2015.19.002 (02 April 2015)

Upon request, it is possible to display the names of the requested weekdays in the reservation. This XSetup enables you to display the name of the enquired weekday using F11.

![F11 Display of weekdays](image)

Your protel support team will gladly make the respective settings for you. Just contact us!

Housekeeping

- Room maintenance for room types which are not visible in the room

2015.18.994 (27 March 2015)

When compiling a work order, room types which had been hidden for the room plan can now be selected.

Your protel Support will be more than happy to make the necessary settings for you. Just contact us!
Housekeeping

Point distribution for laundry patterns per room type

2015.18.968 (06 March 2015)

Upon request, an exclusive point amount can be defined for the laundry pattern for each category.

Your protel Support Team will gladly make the respective settings for you. Just contact us!

Navigator

Display companion in treeview

2015.18.963 (05 March 2015)

Upon request, companions from the "More..." menu can be displayed in the Navigator's treeview.

Your protel Support Team will gladly make the respective settings for you. Just contact us!
Navigator

Business card scanner button for companions

2015.18.958 (06 March 2015)

There is now a button for scanning guest data in the dialog box for generating the companions. The button controls the connected business card scanner so that the field for the companions can be directly filled when scanning.

Navigator > More... menu > Companion:
New button for scanning business cards

▼ HINT: The button only functions if the business card scanner interface has been set up.

Guest profile

History: Automatically sort cancellations based on cancellation date

2015.18.954 (03 March 2015)

Upon request, cancellations can be automatically sorted in the guest profile history based on the cancellation date. In the standard settings, cancelations will be listed and sorted based on the arrival date.

▼ Please contact your protel support for the necessary settings. Just contact us!

Banquet

Consideration of setup times

2015.18.952 (03 March 2015)

For banquet enquiries, the saved setup times will now be considered so that during an enquiry, the room will also be shown as not available.
Guest profile

Text history: E-mail selection when sending client texts as emails

2015.18.950 (02 March 2015)

When numerous email addresses have been entered for a profile, the desired recipient address will be available in a popup for selection when sending the email.

 Please contact your protel support to make the necessary settings for you. Just contact us!

Guest profile

Letters > Send as email: Insert recipients from the clipboard.

2015.18.948 (02 March 2015)

When emailing a reservation confirmation, you can now insert the recipient’s email address from the cache directly into the email’s recipient line (for older versions, the replacement code was inserted).

Guest profile

History: Number of no-show/display cancelled rooms

2015.18.945 (02 March 2015)

If more than one rooms have been cancelled together or have been allotted with the no-show status, the number of no-show/cancelled rooms will now appear in the history of the respective guest profile (? / Room number):

![Screen Shot](image)

Room status

Ignore OOS rooms when automatically adjusting the room status

2015.18.913 (12 February 2015)

protel offers the possibility of automatically allott a different room status after the end of day or the end of a certain deadline (e.g., clean -> dirty). Rooms with the "Out of Service" (OOS) status will no longer be considered.
Reservations

When checking out, draw attention to rentable objects

2015.18.892 (10 February 2015)

Have rentable objects been entered for a guest, their attention can be drawn to it during check-out, upon request.

Your protel Support will be more than happy to make the necessary settings for you. Just contact us!

Navigator

Changes in note field (Navigator) also to be adopted by sharers

2015.18.890 (10 February 2015)

If the "note 1/2" field has been changed for sharer reservations in Navigator, a query follows upon demand asking for which sharer the changes are to be adopted. Simply close the window with [Cancel], should the changes not be adopted.

Your protel support team will gladly make the respective settings for you. Just contact us!
Reservation & F11

Search for the guest profile by entering the client number

2015.18.889 (09 February 2015)

In the reservation dialog box, you can now directly access the data for a certain profile by entering the client number (kdnr#).

Assuming, that you create a new reservation in the room plan. In order to access the appropriate profile, enter the client number (e.g., #6319) into the name field located in the reservation dialog box.

![Reservation dialog box (new reservation): Entry of the client number](image)

Afterwards, protel will directly adopt the data for the respective guest profile.

![Reservation dialog box](image)

By the way, the same method also works in the Sales enquiry (F11). It is important that the hashtag (#) is placed before the client number.

HINT: Upon request, you can set protel so that instead of #, another symbol is used as a key (e.g., asterix (*) or a question mark (?)).

▼Your protel Support Team will gladly make the respective settings for you. Just contact us!
2015.18.860 Internet-Release for 20 January 2015

The release version 2015.18.860 from 20 January 2015 includes all of the features developed since the last release.

protel IDS connect Update-News for new IDS features

As of now, we will now use a separate document to inform all clients and partners about new developments in the area of our IDS interface.

... to learn more (link to the IDS updates)

Please note that an update of the IDS interface will have to be executed in order to be able to use the new features. Additional information can be obtained from our IDS Support Team: ids-support@protel.net

Guest profile Invoices can be directly printed out in the guest profile

2015.18.860 (20 January 2014) In the "invoices" guest profile tab, you can now print out each displayed invoice with a simple click:

Guest template >
Invoices >
Print form
Sales enquiry ▼ F11: Display of the value added tax (VAT) in the rate information

2015.18.837 (15 January 2015)  A lowered or increased VAT can be entered for a Transaction account (TAA) which will be calculated after x number of days. Example:

The figure illustrates an other tax rate after three days. The respective increased or decreased rate can be displayed in the Sales enquiry (F11) when desired. Example:

▼Please contact your protel support for the necessary settings. Just contact us!
Room status
2015.18.826 (13 January 2015)

Automatic room status adjustment
With the aid of a special system setting, the number of nights can be determined after which an available and clean room is automatically set to "dirty" (for example, so that rooms which have not been used for a while are cleaned regularly).

With the aid of a new system setting, another status apart from "dirty" will now be able to be allocated.

▼Your protel Support Team will gladly make the respective settings for you. Just contact us!

Guest template > A/R
2015.18.806 (08 January 2015)

Enter Reminder code and A/R Account at the MPE hotel level
In the A/R guest profile tab, reminders and A/R account numbers can be entered based on the hotel.

▼Your protel Support Team will gladly make the respective settings for you. Just contact us!
Contact

We hope you enjoy the new features. Please feel free to contact us with any comments or suggestions for further development of protel hotel management systems!

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